



CUSTOMER AGREEMENT

ORD. 83-26 Exh. A

This iamGIS Customer Agreement ("Agreement"), effective as of the Effective Date set forth below, is entered into by and between the entity identified as Customer below ("Customer") and iamGIS Group, LLC, an Indiana limited liability company, with a notice address of 2028 E Ben White Blvd Ste 240-1536, Austin, TX 78741 ("iamGIS"). The parties acknowledge and agree that they have read and understand the Terms and Conditions of this Agreement and, upon execution, are legally bound by it. This Agreement includes this "Signature Page" or any other ordering document referencing this Agreement, the Terms and Conditions at <https://iamgis.com/terms> (which are hereby incorporated by reference), all statements of work entered into in connection with this Agreement ("Statement(s) of Work"), and any schedules, exhibits, or other attachments incorporated herein.

Customer

Customer Name City of Medina, OH Water Dept.

Customer State Ohio

Type of Entity Municipality

Notice Contact Information Billing Contact: Patrick Patton
Billing Email: ppatton@medinaoh.org

Service Details; Payment Terms

Effective Date 6/1/2026

Initial Term 36 months from Effective Date

Software Services A geographic information system (GIS) software solution hosted by iamGIS and made available as a service over the internet that provides digital inventories of assets and infrastructure and maintenance and support thereof.

Software Services Fee \$16,200/year

Billing Terms iamGIS will invoice Customer for software and implementation fees outlined above. Upon Effective Date of the Agreement, iamGIS will invoice Customer in full for the first year's annual software services fees, as well as the implementation fee. iamGIS will invoice client on an annual basis thereafter, according to the terms outlined in the Agreement.

Renewal Terms Initial Term shall renew automatically for successive periods of one (1) year each, unless either party provides written notice to the other party at least 30 days prior to the end of the then-current Initial Term or Renewal Term of its intent to not renew the Agreement.

Cost of Software increases 5% upon renewal

IN WITNESS THEREOF, the parties have caused this Agreement to be executed by their duly authorized representatives effective on the Effective Date.

iamGIS

iamGIS Group, LLC

Name Derek Buschow

Title CEO

Date 5/28/2026

Customer

City of Medina, OH Water Dept.

Name JAMES A. Shields

Title Mayor

Date 5-26-26